

Member Portal

The following features are made available within the Member Portal. Click on a feature to view its manual:

[Auto Signup](#) - Provides the ability for users to sign up for a portal account.

[Find Tickets](#) - Provides users with an interface to search for existing tickets.

[Submit Ticket](#) - Provides users with an interface to create locate requests.

[Queue](#) - Provides members the ability to perform tasks on queue items that they appear on.

[Reports](#) - Provides members the ability to execute several report options.

[What You Should Know Before Entering Tickets](#) - Provides users with helpful information regarding a locate request.

[Web Portal Videos](#) – Provides users with a number of helpful instructive Web Portal videos.

Coming Soon

[Positive Response](#) - Provides members the ability to report locate response information to the call center.

[Update](#) – Provides users the ability to submit updates & remarks on existing locate request.